



STA Graydon

GETTING BUSINESS PAID

Your Receivables Online (YRO)

Your Receivable Online (YRO) is a comprehensive web-based and on-demand reporting tool. YRO provides complete visibility of our activity, from high-level management reports to individual account updated, and real time performance reports.

AGED DEBTOR REPORT

The aged debtor report can be segmented by ledger or operating company and it displays credits and disputes within the standard ageing buckets. There is also a 'drill-down' facility to individual debtor level



STA International

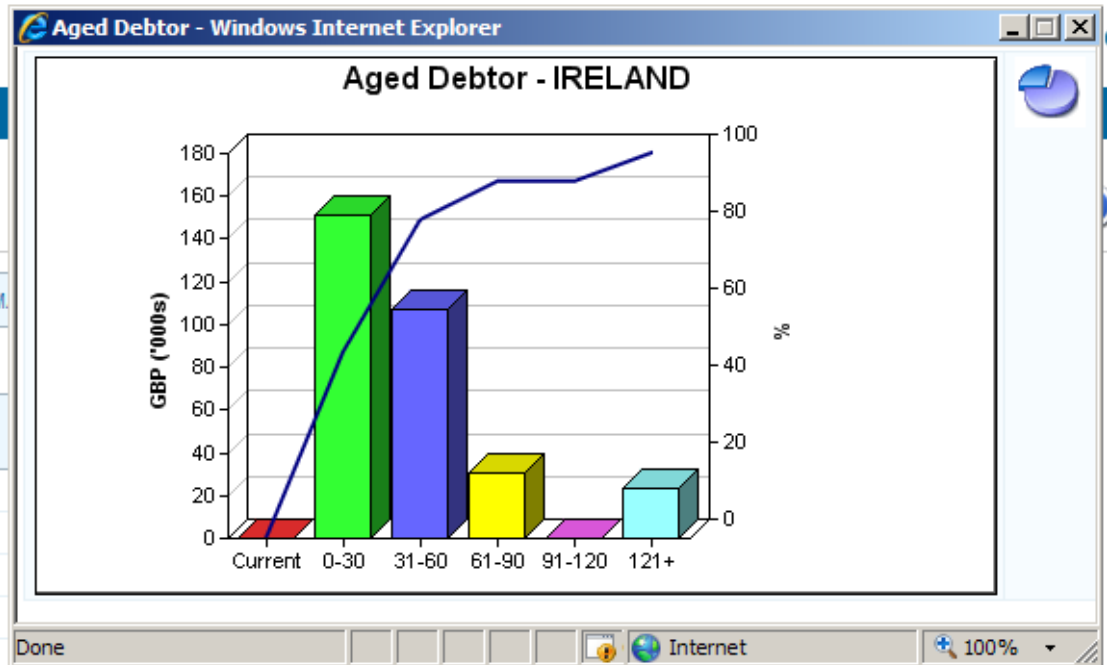
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AGED DEBTOR REPORT

SHOW DISPUTED SHOW CREDIT DECIM

LEDGER ▲	TOTAL (GBP)
FRANCE	14,278.08
IRELAND	311,697.76
ITALY	21,331.20
SPAIN	33,469.54

TOTALS (GBP)	380,776.58	0.00	171,456.80	117,574.76	39,617.72	11,751.64	40,375.67
- % -			45.03%	30.88%	10.40%	3.09%	10.60%
-DISPUTED (14.24%)	54,226.15	0.00	20,427.16	9,956.23	19,129.74	974.06	3,738.96
-CREDITS	0.00	0.00	0.00	0.00	0.00	0.00	0.00



DISPUTE ANALYSIS REPORT

The dispute analysis report below shows an overview of customer invoice queries, their type, value, and average time to resolution



Your Receivables Online

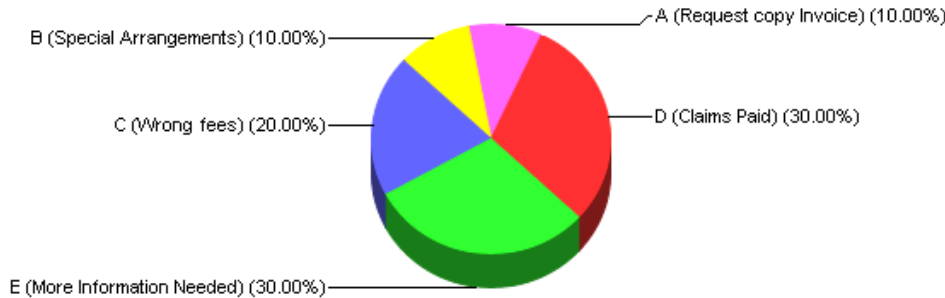
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DISPUTE ANALYSIS REPORT



LEDGER: FRANCE CURRENCY: GBP COMPARE TO: Last Month Go

Current Disputed Invoices / FRANCE



03/04/2009

DISPUTES ON FRANCE		DISPUTES				VALUE						AVG DAYS OPEN	
DISPUTE	DEPARTMENT	CURRENT		LAST MONTH		CURRENT			LAST MONTH			CURRENT	LAST MONTH
		#	%	#	%	GBP	%	AVG	GBP	%	AVG		
A (Request copy Invoice)	Billing	1	10%	-	-	0.00	0%	0.00	-	-	-	819	-
B (Special Arrangements)	Student Care	1	10%	-	-	71.09	1%	71.09	-	-	-	407	-
C (Wrong tuition fees)	Student Care	2	20%	-	-	2,732.37	35%	1,366.19	-	-	-	567	-

PERFORMANCE REPORT

The performance report allows real-time analysis of our progress in collecting receivables by billing month, showing values collected in each aging bucket for each month's receivables



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PERFORMANCE REPORT



LEDGER DECIMALS CURRENCY

PLACEMENT		COLLECTED IN DUNNING		COLLECTED IN DEBT RECOVERY				TOTAL COLLECTED (GBP)	
MONTH	TOTAL (GBP)	AMOUNT (GBP)	PERFORMANCE	31-60	61-90	91-120	121+	AMOUNT (GBP)	%
February 2009	380,776.58	-	-	-	-	-	-	0.00	-
December 2008	12,944.33	12,944.33	100.00%	-	-	-	-	12,944.33	100.00%
November 2008	64,582.78	59,844.48	92.66%	4,738.30	-	-	-	64,582.78	100.00%
October 2008	104,052.60	91,920.07	88.34%	5,219.35	6,913.18	-	-	104,052.60	100.00%
September 2008	143,991.76	110,356.38	76.64%	22,972.83	804.90	9,857.65	-	143,991.76	100.00%
August 2008	207,502.58	173,049.16	83.40%	19,024.36	14,459.52	732.00	237.53	207,502.58	100.00%
July 2008	177,333.23	143,671.47	81.02%	24,746.53	140.21	794.67	7,980.36	177,333.23	100.00%
June 2008	199,804.20	153,851.64	77.00%	15,045.43	7,019.41	8,749.63	15,138.10	199,804.20	100.00%
May 2008	70,656.24	53,058.15	75.09%	2,132.39	7,208.86	435.54	7,821.29	70,656.24	100.00%