

# UNIVERSITY DISCUSSION FORUM: LONDON

13 respondents

1. Ratings	Very Poor	Poor	Average	Good	Very Good	Excellent	Overall
Arrangements prior to Forum					6	7	92%
Arrangements at the Forum					6	7	92%
Central London as the location					7	6	91%
Wax Chandlers for the meeting					8	5	90%
Discussion Topics					7	6	91%
Lunch venue				1	4	8	92%
Lunch quality				1	4	8	92%

## 2. How could we improve the forums?

Include a guest speaker. Consider extending beyond lunch (5 people requested)

Payment Terms seemed an important topic. Perhaps asking people to provide in advance their college payment terms and then circulate them in advance may instigate additional topics / discussion points - just an idea but by no means essential

A possibility maybe to hold an additional forum annually which includes University's from other parts of the UK, so we could get a feel for how University's in other parts of the country are dealing with the issues we face. Also, if there are any contacts with overseas Universities, it could be interesting to see how they deal with student debt - is there anything we could learn?

Could we have more attendees? The more the better as to share information

Find a way to avoid discussing the same subject areas too regularly

## 3. Would you like to join us at future forums?

100% responded 'Yes'

## 4. Which months are best for the Forums to be staged?

(Multiple choice question)

Months	Responses
January	4
February	3
March	4
April	4
May	5
June	10

Months	Responses
July	8
August	4
September	3
October	3
November	5
December	7

## 5. Can we circulate your email address to other attendees?

100% responded 'Yes'

## 6. Should we invite the Border Agency to attend a future Forum?

100% responded 'Yes'

## 7. Any other comments?

The forums are as good as the participants, and there are plenty of knowledgeable, eager contributors. Sometimes there is insufficient time to cover all topics, especially if there is a guest speaker. This was noticeable at the forum last December when there were guests from the ICM and the SLC. If others were in agreement I would be happy for the forum to continue beyond lunchtime....perhaps there could be a lunch buffet on the premises. Most of us don't go back to the office anyway.

The forum provided us all with a great opportunity to throw ideas / problems in to the pot and to come up with viable solutions or directions to progress in. As was discussed, it brings together small medium and large institutions, all with different problems but common goals.

I found it really useful to talk to other Universities about their experience with Student Debt and realise that we all have very similar problems which we all deal with in different ways. It was very interesting to find out how all the different universities have completely different finance department structure.

It was the second forum that I attended and I found it very useful, I hope to attend many more in the future. Thank you STA Graydon for the initiative.

It was excellent.

Excellent forum - I look forward to it.

This was my first forum and I thought it was superbly organised and facilitated. I look forward to attending and contributing to the next one.

The forums are conducted very well; as a still relatively new forum, once we get more established I am sure that the circulation and number of topics will increase. Holding forums on a regular basis - maybe 3 times a year? Could also enable more "follow up" on specific items - the longer the timeframe between forums certain things do tend to get forgotten or put on the back burner. Also, any new ideas (such as adding certain clauses into student contracts), can only be done at certain points of the year - it can be a while before changes can be made. For example, any additions or changes to our student contract must be made early in the year - so anything new picked up at the June forum will have to be put "on ice" until the 2011/2012 academic year.

If say, a speaker could be organised for every other Forum, that could well be useful.

I have had the privilege of attending the forum on a couple of occasions and I always find it to be a very productive day. It is always useful to touch base with others to see how we are all doing!

It was very helpful and I will look forward to the next one.